

Date: Thursday, 03/01/2008 7:23:13 AM
User: Linda Lacelle

Process Sheet

SPL 08/02/28

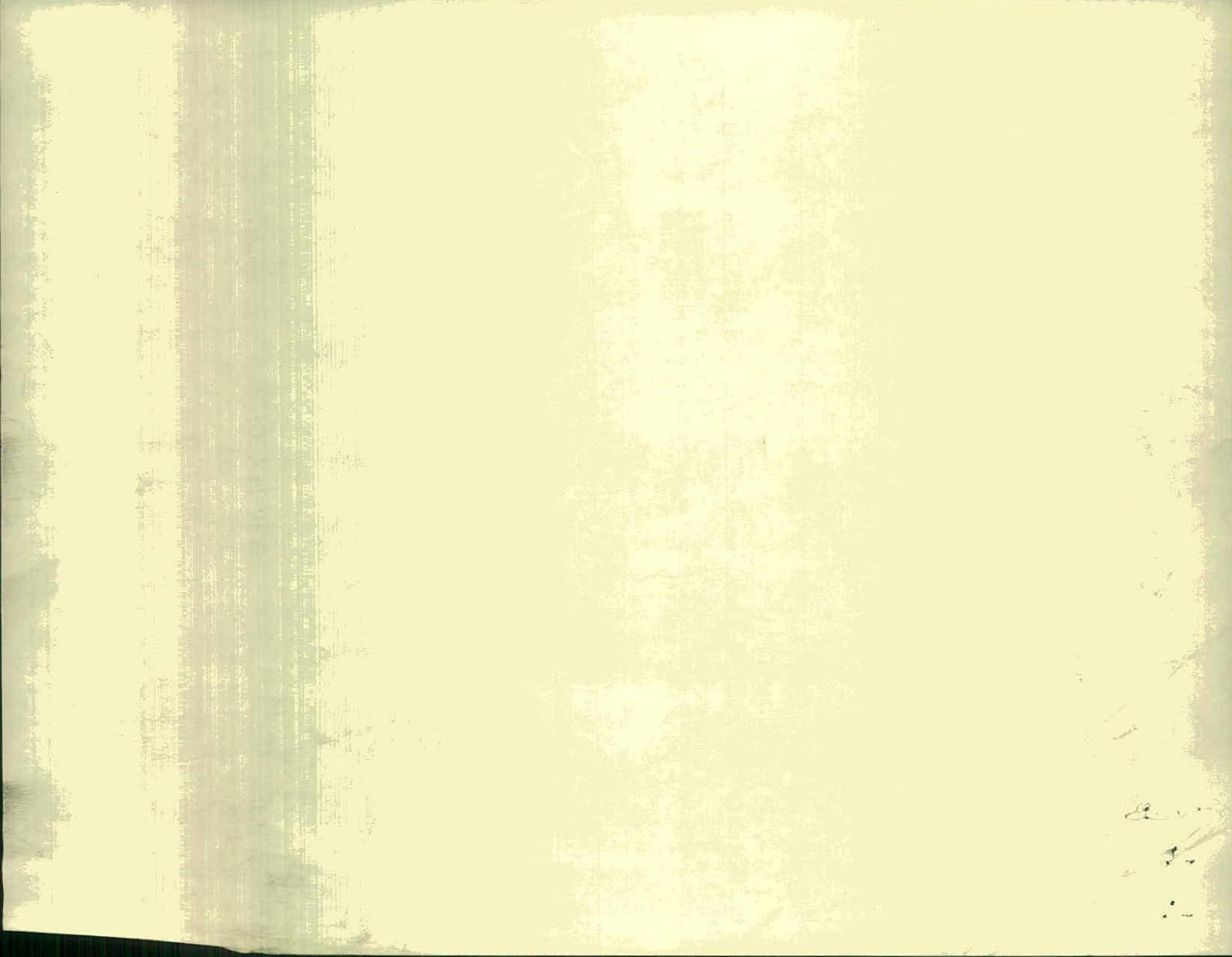
Customer	CU-DAR001 Dart Helicopters Services			Drawing Name	LITTER ASSEMBLY		
Job Number	36547-1			Part Number	D2370		
Estimate Number	10301			Drawing Number	D2370 REV C		
P.O. Number				Project Number	N/A		
This Issue	03/01/2008	S.O. No.		Drawing Revision	C		
Prsh Rev.	NC			Material			
First Issue	/ /	Type	PURCHASED PARTS	Due Date	20/01/2008		
Previous Run	36094			Qty:	10		
Written By				Um:	Each		
Checked & Approved By							
Comment	Est D 01.10.10 Changed D2484 nut for D3015-1 SM est E 06.12.12 ecn 888 ec						

Additional Product

Job Number:



Seq. #:	Machine Or Operation:	Description :	
1.0	PG	PURCHASING	
		Comment: PURCHASING Issue p/o: <u>5344</u> <u>C 08/01/08</u> (6)	Order: Model 12-2A undrilled with grey pad & black belts Supplier: Ferno Aviation Letter of compliance required
2.0	D2370P	Litter Assembly	
		Comment: Qty.: 1.0000 Each(s)/Unit Total : 10.0000 Each(s) Litter Assembly	
3.0	PACKAGING 1	PACKAGING RESOURCE #1	
		Comment: PACKAGING RESOURCE #1 Receive and inspect for transit damage Insure that letter of compliance is attached to w/o	<u>C 03/12/08</u> (6)
4.0	QC6	DIMENSIONAL CHECK	 <u>08/03/13</u> (6) <u>C 08/01/11</u> (6)
		Comment: DIMENSIONAL CHECK	
5.0	D2374	Stud	
		Comment: Qty.: 4.0000 Each(s)/Unit Total : 40.0000 Each(s) Stud Pick: Qty Part Number Description Batch	<u>33345 x 21</u> <u>36593 x 3</u> <u>AS 08/03/11</u> (6)
	4	D2374	Stud



Process Sheet

CU-DAR001 Dart Helicopters Services

Drawing Name: LITTER ASSEMBLY

umber: 36547

Part Number: D2370

umber:



Seq. #:	Machine Or Operation:	Description :
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6.0	D2378	Bolt
-----	-------	------



Comment: Qty.: 4.0000 Each(s)/Unit Total : 40.0000 Each(s)

Bolt

Pick:

Qty	Part Number	Description	Batch
4	D2378	Mounting Bolt	<u>360103</u>

AS 08/02/11 (X6)

7.0	D30151	Lock Nut
-----	--------	----------



Comment: Qty.: 4.0000 Each(s)/Unit Total : 40.0000 Each(s)

Lock Nut

Pick:

Qty	Part Number	Description	Batch
4	D3015-1	Lock Nut	<u>14710</u>

AS 08/02/11 (X6)

8.0	AN960JD416L	Washer
-----	-------------	--------



Comment: Qty.: 4.0000 Each(s)/Unit Total : 40.0000 Each(s)

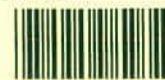
Washer

Pick:

Qty	Part Number	Description	Batch
4	AN960JD416L	Washer	<u>M106785</u>

AS 08/02/11 (X6)

9.0	MS27039406	Screw
-----	------------	-------



Comment: Qty.: 2.0000 Each(s)/Unit Total : 20.0000 Each(s)

Screw

Batch:

M106541AS 08/02/11 (X6)

10.0	SMALL FAB 1	SMALL & MEDIUM FAB RESOURCE
------	-------------	-----------------------------



Comment: SMALL & MEDIUM FAB RESOURCE 1

1-Assemble as per Dwg D2370

2-Drill 0.191" holes as per Dwg D2370

3-Replace loose rivets with screw per dwg D2370

Apply locktite M107045

3-Deburr

208/02/11 (6)Euan
08-02-27



Process Sheet

CU-DAR001 Dart Helicopters Services

Drawing Name: LITTER ASSEMBLY

Number: 36547

Part Number: D2370

umber:



Seq. #: Machine Or Operation:

Description :

11.0 QC5

INSPECT WORK TO CURRENT STEP



Comment: INSPECT WORK TO CURRENT STEP

Job 02/27①*08/03/13②*

12.0 PACKAGING 1

PACKAGING RESOURCE #1



Comment: PACKAGING RESOURCE #1

Identify and Stock

Location: ST 197 ^{top} shelf*08/27③*

13.0 QC21

FINAL INSPECTION/W/O RELEASE



Comment: FINAL INSPECTION/W/O RELEASE

08/27④

Job Completion

*2008/2/27 ①*



ERNO Aviation, INC.

5-B Branch Drive
Alpharetta, GA 30004
Office 770.521.1005 Fax 770.521.0910
<http://aviation.ferno.com>

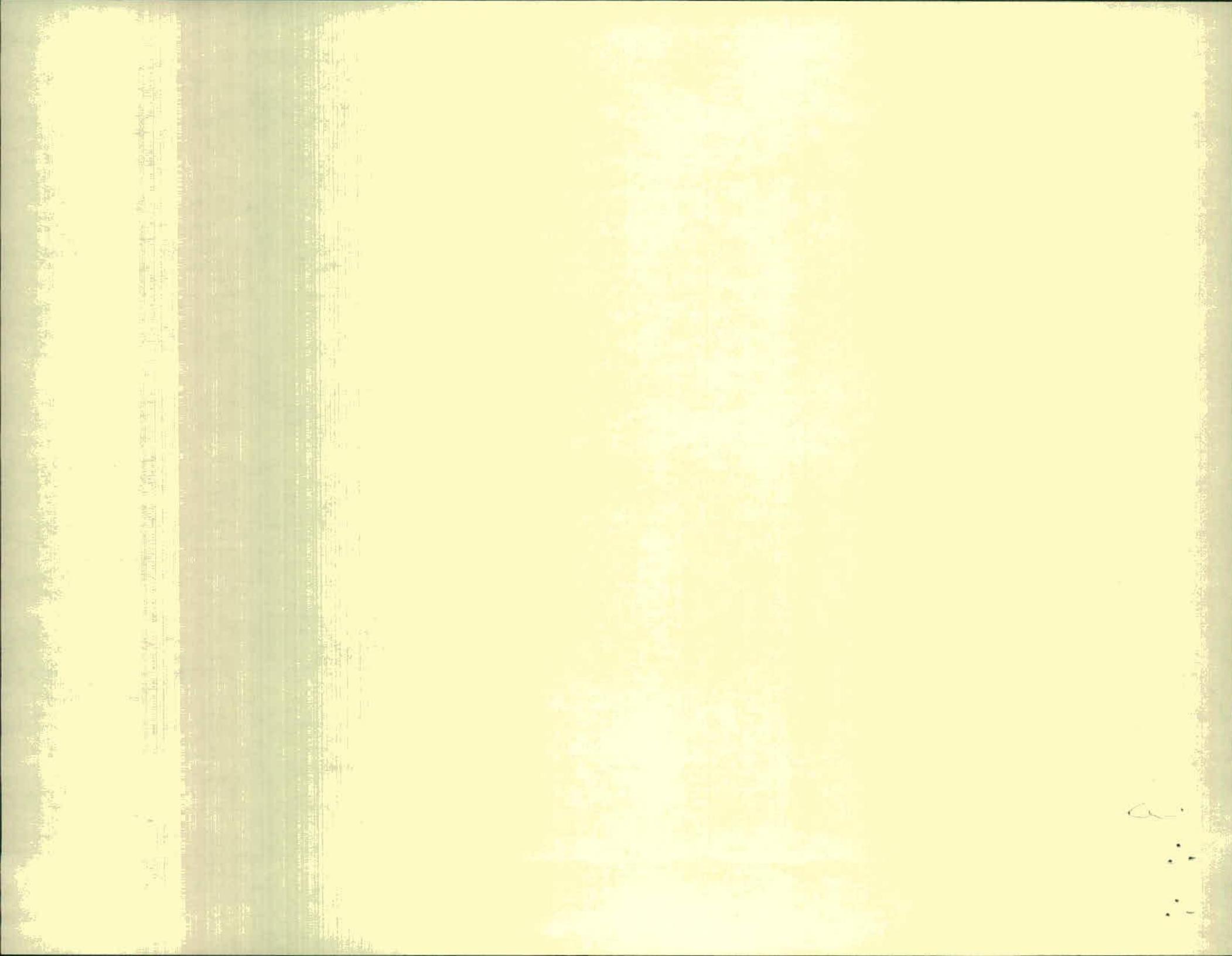
Packing Slip

DATE	PACKING SLIP NO.
2/5/2008	7522

BILL TO	SHIP TO
Dart Aerospace, Ltd. 1270 Aberdeen Street Hawkesbury, ON K6A 1K7 Canada Attn: Accounts Payable	Dart Aerospace, Ltd. 1270 Aberdeen Street Hawkesbury, ON K6A 1K7 Canada Ref: PO00005344

P.O. NUMBER	TERMS	REP	SHIP DATE	SHIP VIA	FOB	
PO00005344	Net 30	CW	2/5/2008	Federal Express	Alpharetta,GA	
ITEM	DESCRIPTION				QTY ORD.	QTY DEL.
12-2A (DART)	12-2A Litter Assembly W/Gray FAA Approved cover/pad assy. and Black FAA approved patient restraints (HS Code 8803.30.00.00), Serial # 08-071740 thru 08-071744, 08-071747 Notes: 1. Ship via FedEx on Acct # 1517 9324 0 2. Master Tracking # 7992 6687 9180				6	6

Thank you for your order!

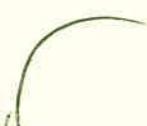




70 Weil Way ! Wilmington, OH 45177-9371 ! (937) 382-1451 ! FAX (937)
382-1191
Int'l FAX (937) 382-6569
Visit us at our web site: www.ferno.com

2008

Certificate of Conformance

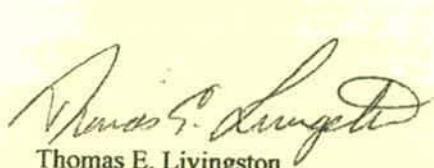
Manufacturer: Ferno-Washington Inc.
Manufacture Address: 70 Weil Way
Wilmington, Ohio USA
Order No. C- 829284
P.O. # Ferno Aviation - PO#: 4691
- PO#: 
Model: 12-2 Stretcher - Gray
Item Number: Ferno-Washington # 0163255

Serial Nos. 08 071739, 08 071740, 08 071741, 08 071742, 08 071743, 08 071744
08 071745, 08 071746, 08 071747, 08 071748

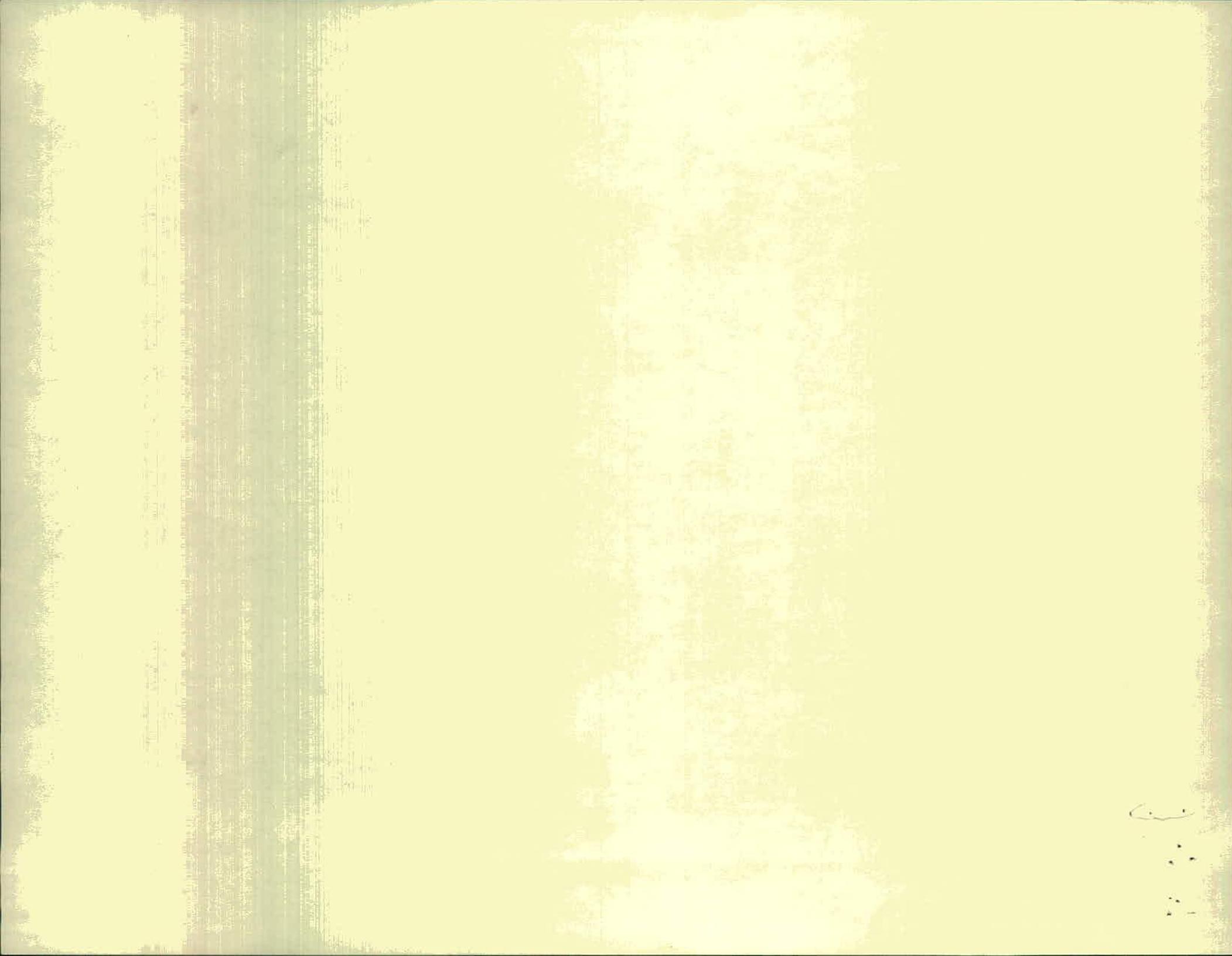
I certify that the above referenced products are produced in accordance with applicable Ferno-Washington Inc. engineering standards using approved manufacturing methods and materials. The products have been inspected using approved test procedures and inspection criteria for Ferno-Washington medical devices.

Ferno-Washington Inc. is a registered manufacturer (Registration No. 1523574) with the United States Food and Drug Administration (FDA) as a manufacturer of medical devices, and the Quality Management System has been verified by the FDA to be in compliance to FDA's Code of Federal Regulations 21 Part 820.

Ferno-Washington, Inc. maintains a Quality Management System that fulfills the requirements of DIN EN ISO 9001:2000, ISO 13485:2003 and CMDCAS (Canadian Medical Devices Conformity Assessment System). Copies of Ferno-Washington, Inc.'s ISO 9001:2000 and ISO 13485 certificates issued by DQS GmbH are available upon request.



Thomas E. Livingston
Director of Quality



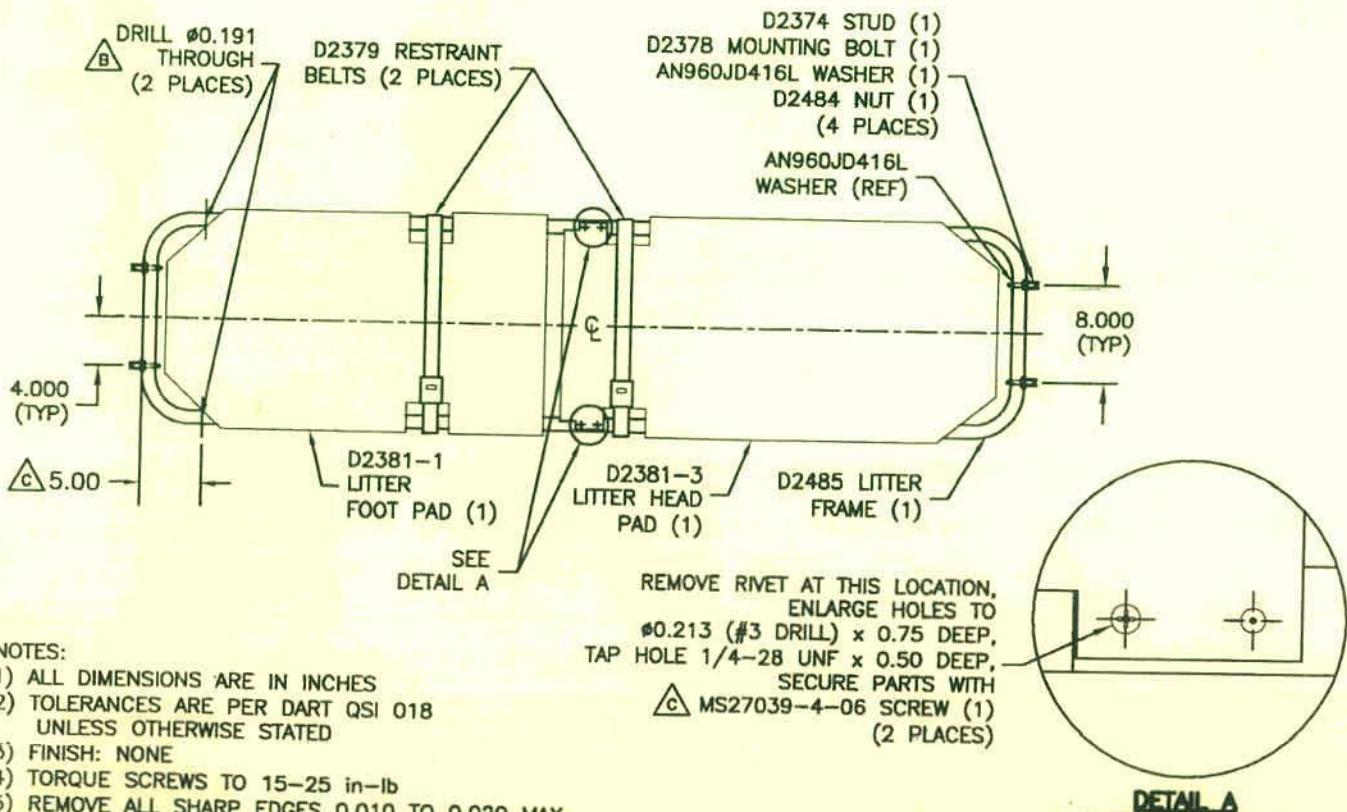
DART

DESIGN KE	DRAWN BY <i>[Signature]</i>	DART AEROSPACE LTD HAWKESBURY, ONTARIO, CANADA
CHECKED PH	APPROVED <i>[Signature]</i>	DRAWING NO. D2370
DATE 06.11.21		REV. C SHEET 1 OF 1
		TITLE LITTER ASSEMBLY
A	95.02.20	SCALE NTS
B	98.06.09	ADDED Ø0.191 HOLES
C	06.11.21	ADD ALTERNATE FOR D2484, MS SCREWS, TAPPED HOLES, AND 5.00 WAS 5.34

RELEASED

06.12.05 *[Signature]*

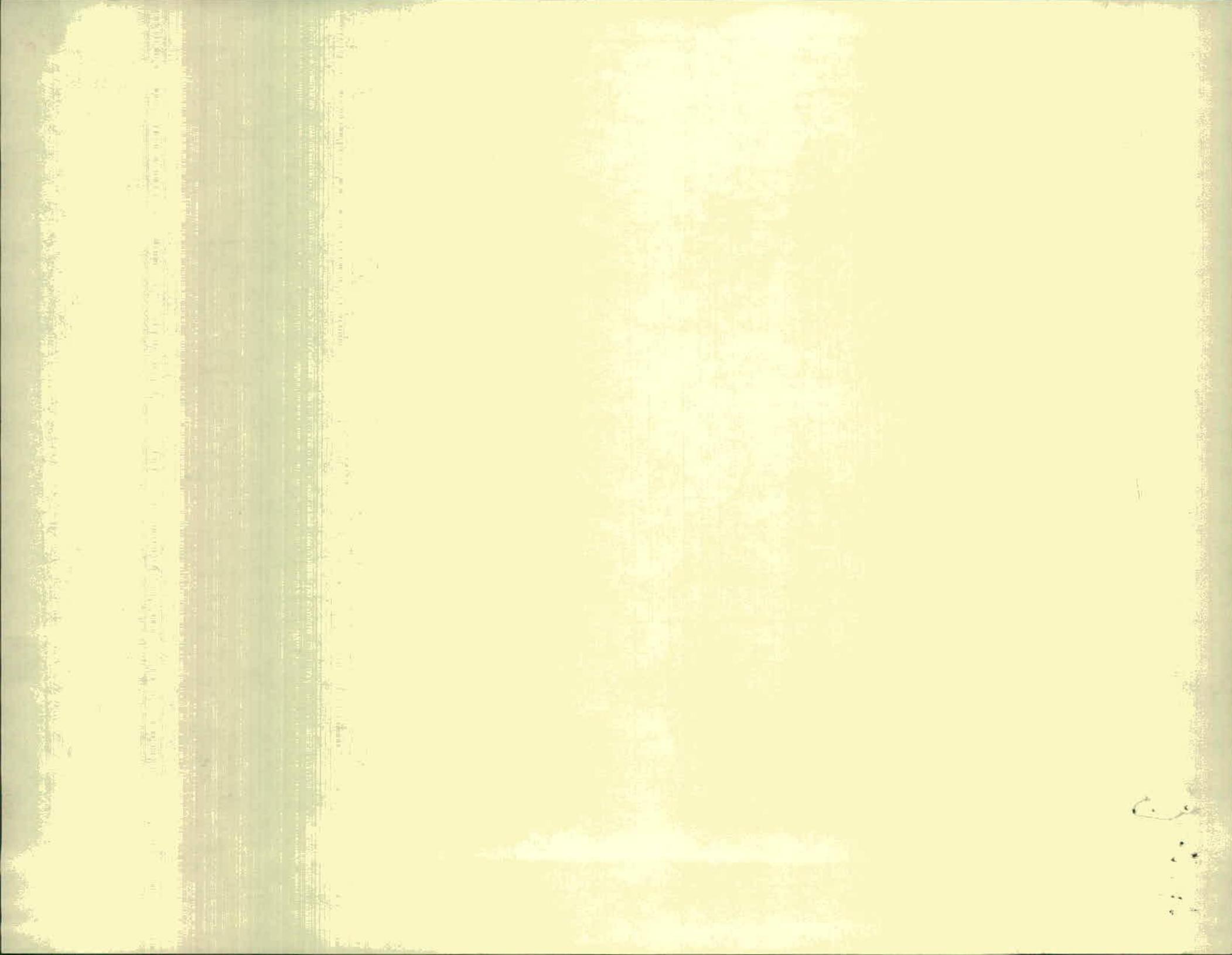
D2370	Part No.	Description
X	D2370	LITTER ASSEMBLY
4	D2374	STUD
4	D2378	MOUNTING BOLT
2	D2379	RESTRAINT BELTS
1	D2381-1	LITTER PAD
1	D2381-3	LITTER HEAD PAD
4	D2484	NUT (OR D3015-1) <i>[C]</i>
1	D2485	LITTER FRAME
4	AN960JD416L	WASHER
2	MS27039-4-06	SCREW <i>[C]</i>



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0708/02/11



FERNO Aviation, INC.

735-B Branch Drive
Alpharetta, GA 30004
Office 770.521.1005 Fax 770.521.0910
<http://aviation.ferno.com>

Packing Slip

DATE	PACKING SLIP NO.
3/10/2008	3890

SOLD/SHIP TO
Dart Aerospace, Ltd. 1270 Aberdeen Street Hawkesbury, ON K6A 1K7 Canada Attn: Accounts Payable

PO NO.	TERMS	REP	SHIP DATE	SHIP VIA	FOB
5344	Net 30	CW	4/9/2008	FedEx	
ITEM	DESCRIPTION			QTY ORD.	QTY DEL.
12-2A (DA...)	12-2A Litter Assembly W/Gray FAA Approved cover/pad assy, and Black FAA approved patient restraints S/N: 08-071739 (HS Code 8803.30.00.00)			1 ✓	1
Notes:		1. This stretcher is being shipped to replace the 12-2 (Serial # 08-071743) that was shipped with a damaged hinge sleeve.			
		<i>12-2A Litter Assembly</i>			



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382-1191
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2008

Certificate of Conformance

Manufacturer: Ferno-Washington Inc.
Manufacture Address: 70 Weil Way
Wilmington, Ohio USA
Order No. C- 829284
P.O. # Ferno Aviation - PO#; 4691
- PO#:
Model: 12-2 Stretcher - Gray
Item Number: Ferno-Washington # 0163255
Cart # 5344
Serial Nos. 08 071739, 08 071740, 08 071741, 08 071742, 08 071743, 08 071744
08 071745, 08 071746, 08 071747, 08 071748

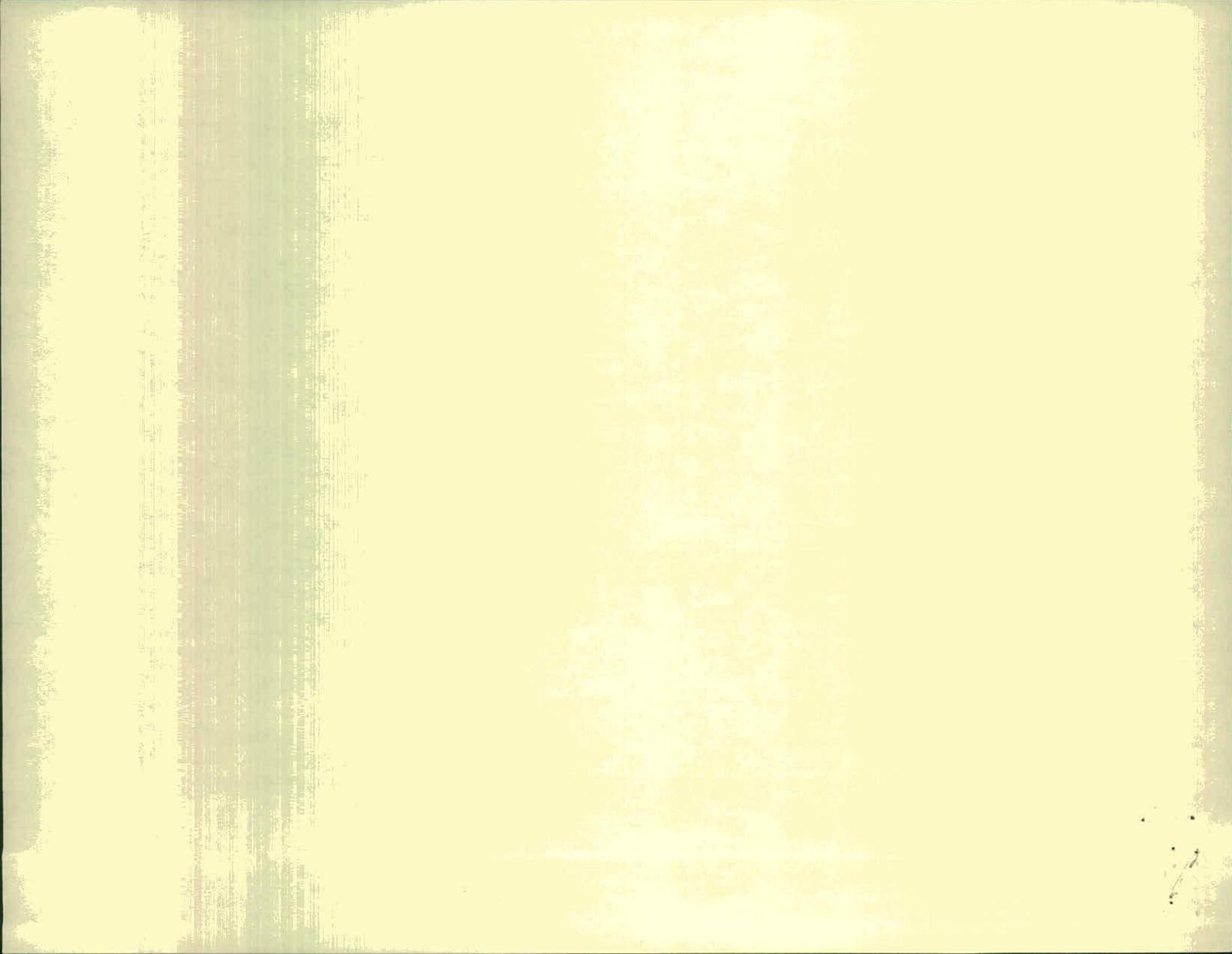
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A handwritten signature in black ink, appearing to read "Thomas E. Livingston".

Thomas E. Livingston
Director of Quality



L Lacelle

From: kdettwiller [katie.dettwiller@ferno.com]
Sent: March 10, 2008 3:09 PM
To: 'L Lacelle'
Subject: RE: Ferno NC

Hello Linda,

Would you please make sure that RMA #800557 is marked clearly on the outside of the carton of this Model 12-2. A replacement unit is being shipped to you today.

Will the unit be ready for pick-up beginning tomorrow (Tuesday)?

Thanks,
Katie D.

-----Original Message-----

From: L Lacelle [mailto:llacelle@dartaero.com]
Sent: Friday, March 07, 2008 3:05 PM
To: katie.dettwiller@ferno.com
Cc: cawilliams@ferno.com; jmurdoch@dartaero.com
Subject: RE: Ferno NC

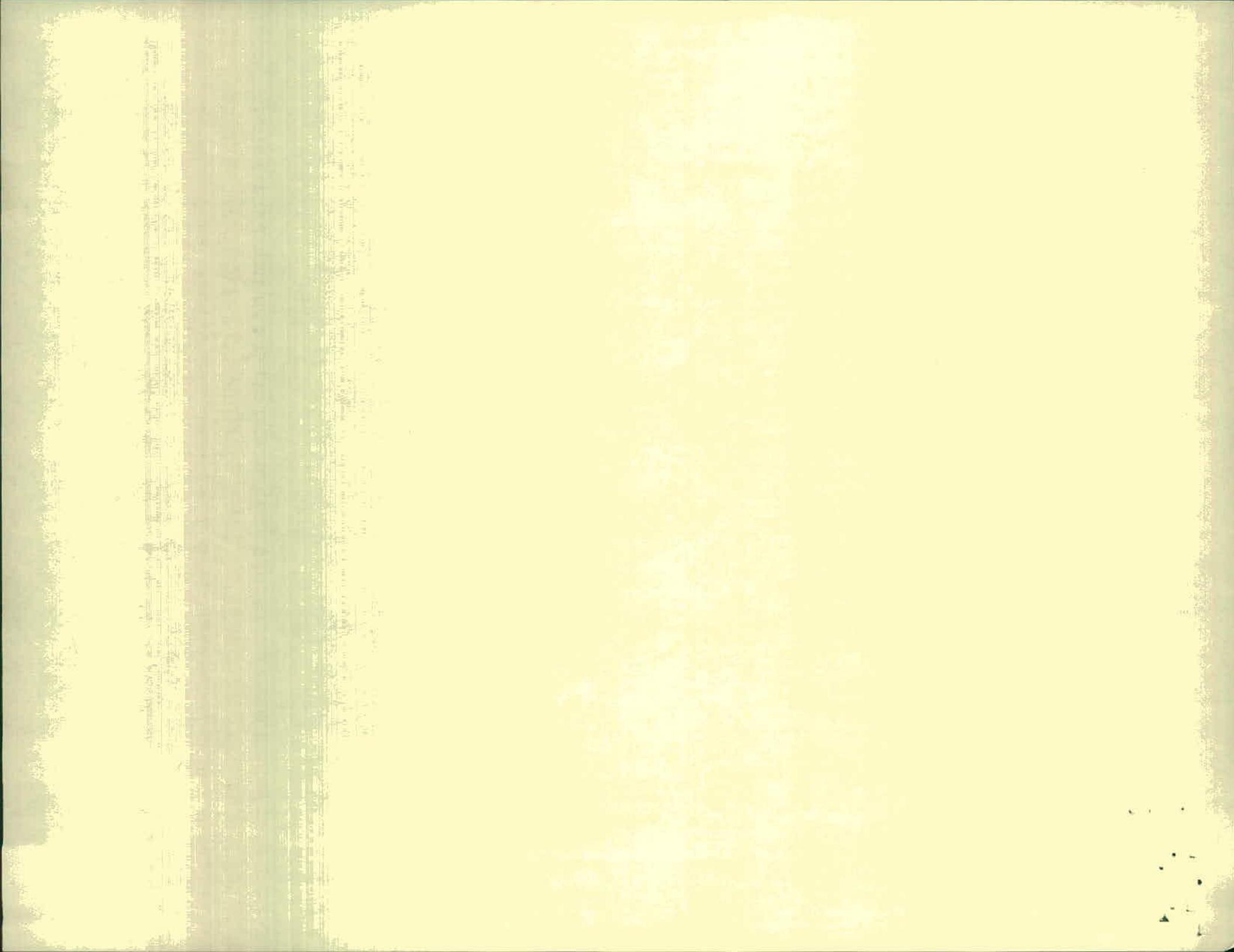
Serial number is 08-071743. This arrived at our facility like this, and only one side is cut out

Thx
Linda

From: kdettwiller [mailto:katie.dettwiller@ferno.com]
Sent: March 7, 2008 3:23 PM
To: llacelle@dartaero.com
Cc: cawilliams@ferno.com; jmurdoch@dartaero.com
Subject: FW: Ferno NC

Hi Linda,

Could you please provide the serial number off the stretcher that has the notch cut out of the hinge sleeve? I sent the pictures you provided to one of the engineers at the factory to look at. I asked him if any changes had been made to the hinge sleeve recently to include the cut-out. There have been no changes to the sleeve since March 2001. He also noted that the notch had to have been cut out after the unit left the factory. If you will



notice in picture 0001 you can see the saw marks and the silver of the tubing. The hinge sleeves are red anodized and if the notch had been cut out at the factory then the edges would have been buffed and the color of the tubing in the notch would be red. I've attached a drawing of the hinge sleeve and you can see that it does not call for any cut-outs. We pulled the stretchers we have in stock as well as replacement hinge sleeves and none of them have notches cut out. Also, was the notch only cut out on the one hinge sleeve or both?

Please advise the serial number and then we can see how we can proceed from there.

Thank you and best regards,

Katie Dettwiler
Ferno Aviation, Inc.
735B Branch Drive
Alpharetta, GA 30004
Telephone: (770) 521-1005
Fax: (770) 521-0910
E-mail: katie.dettwiler@ferno.com

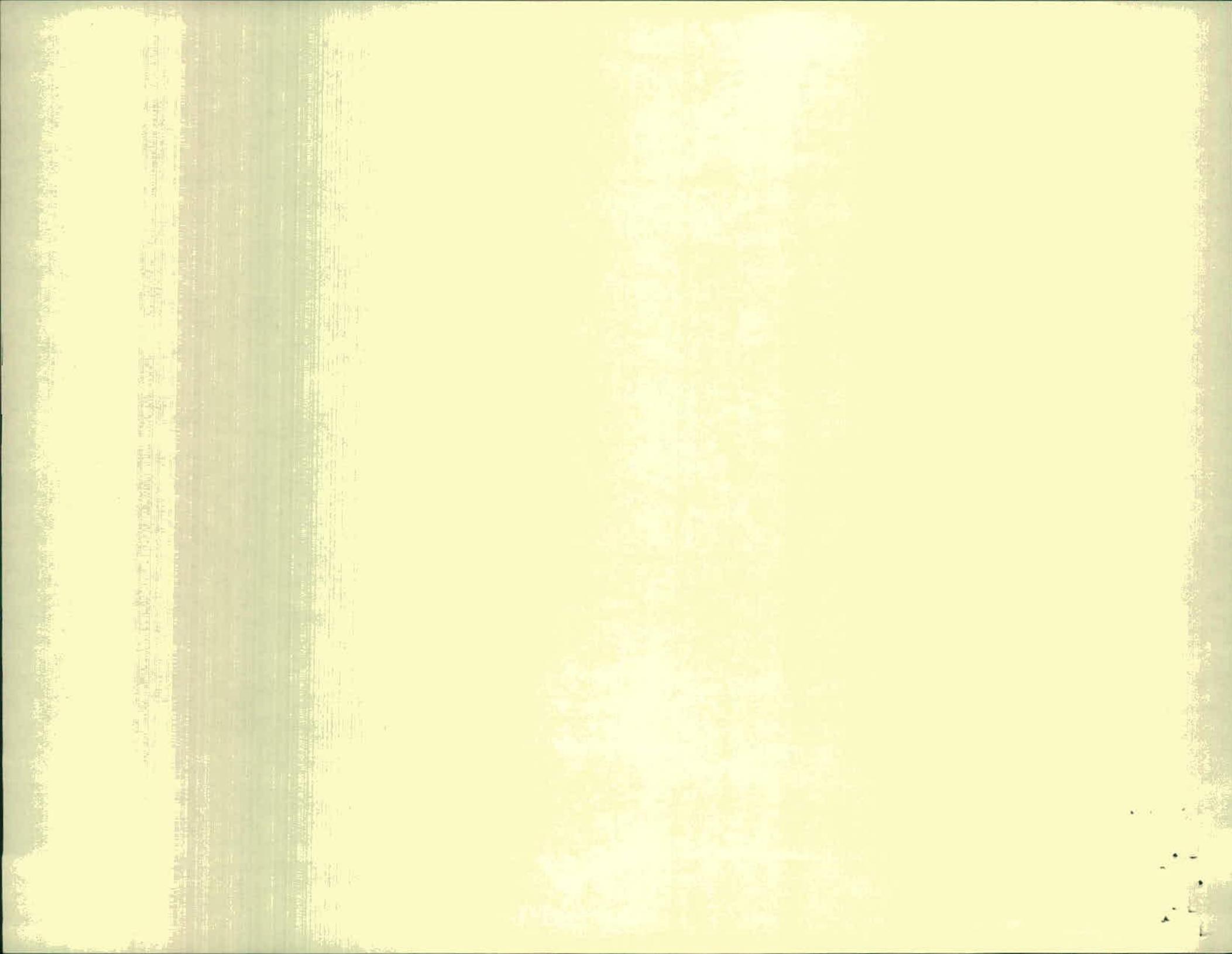
From: L Lacelle [mailto:llacelle@dartaero.com]
Sent: Thursday, March 06, 2008 2:24 PM
To: Katie (ferno) (Katie (ferno)); Carol Williams
Subject: FW: Ferno NC
Importance: High

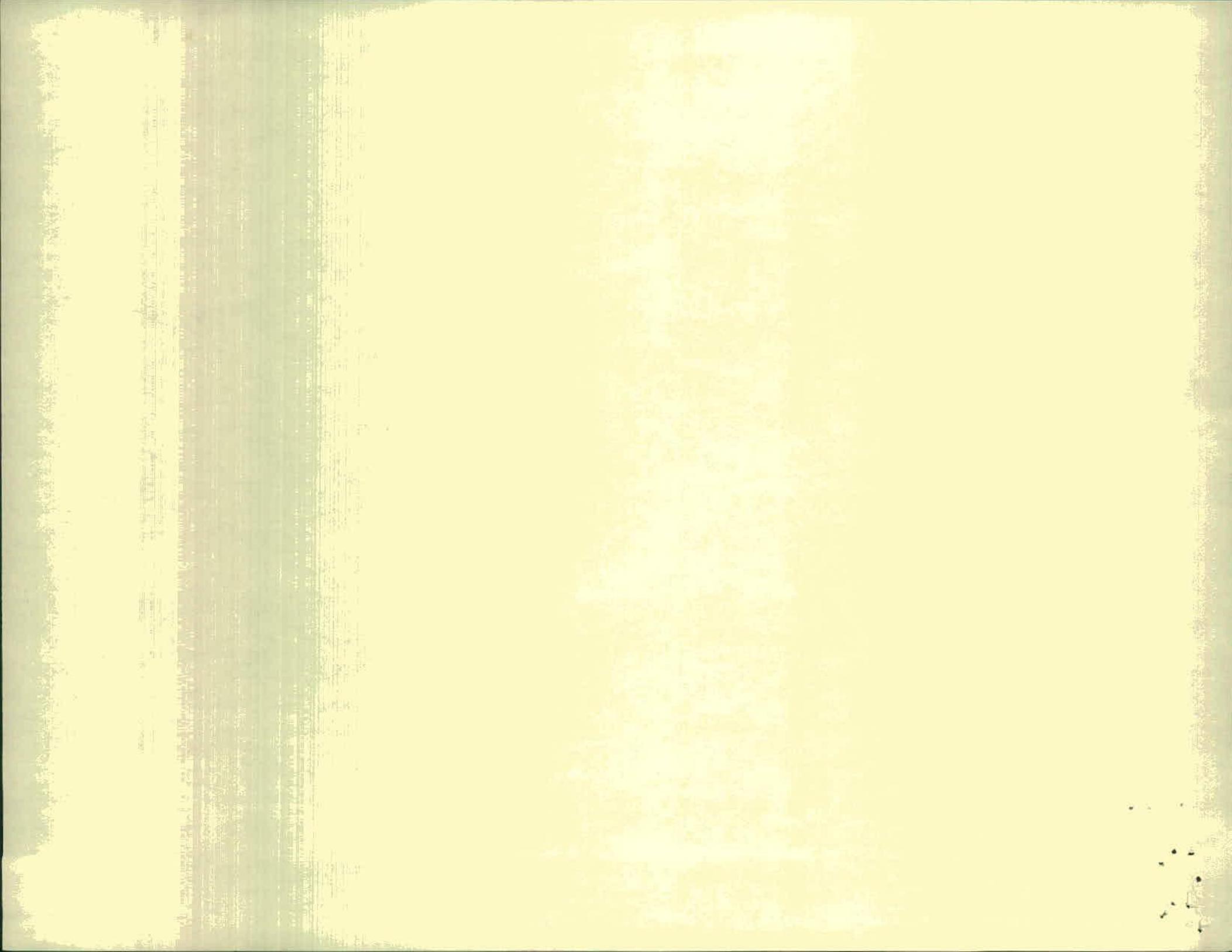
Please see attached pictures of one of the stretcher kits we received in our last order. Please advise how you would like to proceed.

From: Jason Murdoch [mailto:jmurdoch@dartaero.com]
Sent: March 6, 2008 12:52 PM
To: 'L Lacelle'
Cc: 'Dale Trepanier'
Subject: Ferno NC

Good day L,

Here are some photos of the Stretcher that we received from P/O 5344. I don't see a problem with the function of the locking sleeve, but, from a cosmetic view, I find this un-acceptable to sell. Any chance that we can return this to Ferno, to have a new locking color put on?





Dart Aerospace

N° DE COMMANDE - ORDER NO.	DÉP. - DEPT.	DATE
VENDU À - SOLD TO	EXPÉDIE À - SHIP TO	08/03/10
ADRESSE - ADDRESS	ADRESSE - ADDRESS	Ferrero Aviation 735 B Branch Drive Alpharetta, GA 30004

DATE D'EXPÉDITION - SHIPPING DATE	VIA	CONDITIONS - TERMS	N° D'ENR. DE TAXE - TAX REG. NO.	VENDEUR - SALESPERSON
			770-521-1005	

1 stretcher model 812-2 to be
replace

Rma #: #800551

4th w/b
Chanel -

TPS/GST

TVP/PST

July 1st 1860

300 A